

## Outcomes / Deliverables

Which changes in business performance shall the organisation bring about?  
 - Improved performance  
 - Lower cost  
 ...  
 By which means is the organisation expected to deliver the improvements?  
 - Products  
 - Services  
 ...



## Constraints

What may constrain the new organisation?  
 - Undefined organisational roles & responsibilities  
 - Legal or regulatory constraints  
 - Foreseeable resource constraints  
 ...



## Core Activities

Which activities will be core for the organisation to deliver the intended outcomes and deliverables?  
 - Development of products or infrastructure (name them!)  
 - Delivery of services (name them!)  
 - Administration of ...?  
 ...



## Interfaces

What organisation units, roles, and processes does the organisation need to interface with to perform as intended?  
 - Organisational units  
 - Core processes  
 - Central functions  
 ...



## Things

Which "non-human" resources will the organisation require to be able to perform its core activities?  
 - Physical assets  
 - Intellectual property  
 - Software licenses  
 - Budget  
 ...



## Resources Required

## Competencies

Which competencies and roles will the organisation need to have at its disposal to be able to perform its core activities?  
 - Technical competencies  
 - Organisational competencies  
 - Managerial capabilities  
 ...



## What Else

What else may need to be considered in setting up or re-aligning the organisation?

